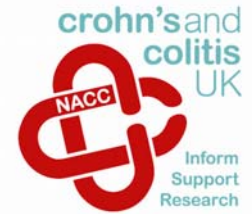


# Announcement that new Southern Trains carriages will not have toilets.



## Crohn's and Colitis UK Media Release

**St Albans – 20<sup>th</sup> September 2010:**

Richard Driscoll, Chief Executive of Crohn's and Colitis UK, commented:

"The decision by Southern Trains to remove toilets from its trains on the Portsmouth and Brighton service takes no account of the needs of those of its passengers who have medical conditions such as Crohn's Disease or Ulcerative Colitis.. One in 250 of Southern's passengers is likely to have one of these Inflammatory Bowel Diseases which mean they need urgent access to a toilet frequently during the day. People who have Crohn's and Colitis will not be the only passengers with medical conditions that require urgent access to a toilet and it is simply not acceptable for Southern to ignore people's special needs in this cavalier way. They should be making provision for toilets in all of their trains.

We were also very disappointed by the statement from the Department of Transport saying that they did not require operators to provide toilets and had no intention of micromanaging the train companies. Setting the basic principles underpinning the quality of the service is the responsibility of the Department of Transport in setting the terms of the rail franchises.

We will be writing on behalf of our 30,000 members to Southern Rail and the Department of Transport to express these views." (Ends)

### **Contact Details:**

Crohn's and Colitis UK (NACC)  
4 Beaumont House, Sutton Road, St. Albans, Herts. AL1 5HH

Administration: t. 01727 830038  
Information line: 0845 130 2233 (Open Mon-Fri: 10.00 am to 1.00 pm)  
[enquiries@crohnsandcolitis.org.uk](mailto:enquiries@crohnsandcolitis.org.uk)

[www.crohnsandcolitis.org.uk](http://www.crohnsandcolitis.org.uk)

### **Media Enquiries to:**

Healthcare Solutions PR Tel: 01252 790 507  
[sarah@healthcare-pr.co.uk](mailto:sarah@healthcare-pr.co.uk)

[www.healthcaresolutionspr.com](http://www.healthcaresolutionspr.com)



**Richard Driscoll, Chief Executive Keith Stewart, Chairman**  
Crohn's and Colitis UK is the working name for  
The National Association for Colitis and Crohn's Disease  
Charity registered in England No 1117148 and in Scotland No. SC038632  
A company limited by guarantee in England: Company number: 5973370

